

St. Jude Runs FAQ

1. What will the 2020 St. Jude Runs look like on event day?

Out of an abundance of caution and respect for your time and personal safety, we have made the difficult decision to reimagine the 2020 St. Jude Runs to a completely digital approach.

The digital event will feature special moments, challenges, and opportunities to bring all runners together digitally. We are encouraging you to join with us on July 18th to run or move for the kids of St. Jude Children's Research Hospital and to keep your eye on our Facebook page for fun updates throughout the day! We will be celebrating your fundraising efforts with many surprises.

While we may all be separate, we are together to support the lifesaving mission of St. Jude Children's Research Hospital. The support of all our St. Jude Runners is important now more than ever.

2. Can my registration fee and fundraising efforts be transferred to the 2021 St. Jude Runs?

No, your registration fee and fundraising efforts will not be transferable, as the 2020 St. Jude Runs is still happening. Your fundraising efforts might look a little different from previous years, but even in challenging times, one thing will not change. **Cancer doesn't stop, so neither will the St. Jude Runs.**

3. What expenses will the registration fee go toward?

The fees will be allocated toward insurance costs and other St. Jude Runs expenses.

4. Am I expected to still hit my fundraising goal?

St. Jude needs us more now than ever. We are encouraging everyone who committed to fundraising to continue to reach that goal. As Mike McCoy, St. Jude Runs Co-Founder, loves to say, "This is not a running event, this is a fundraising event".

Your support keeps us together because in moments that separate us... we unite as one. Thank you for your support of St. Jude Children's Research Hospital and for helping keep our patients, families and staff safe. We are so grateful to have you as part of our family. Thanks to you, even in these challenging times, there is St. Jude Children's Research Hospital.

5. If we can continue to fundraise, are we allowed to host side events?

Out of an abundance of caution and respect for your time and personal safety, no in-person events of any size can be held until after June 30. All events must be approved by the ALSAC/St. Jude Children's Research Hospital Office. We will send additional updates regarding side events as we receive new recommendations from the CDC.

We have a digital fundraising idea sheet available on the website to help spark ideas. If you are interested in hosting a digital event, please fill out the Event Proposal Form at <https://stjuderuns.org/contact/forms/>.

6. Can I count 2020 in my run years of participation as an individual?

Yes, 2020 will count as a year of participation for the St. Jude Runs.

7. Will I be able to move my hotel reservation at Pere Marquette or Staybridge from 2020 to 2021?

Peoria Marriott Pere Marquette - A cancellation email has been sent to all individuals who had a room reserved for July 18. A new contract is being created for the 2021 St. Jude Runs and a new link will be sent out in preparation for next year's event.

Staybridge Suites Peoria Downtown - All existing reservations will be cancelled. You will receive confirmation of this via email from ALSAC/St. Jude Children's Research Hospital Staff on Monday, May 4. A new contract is being created for the 2021 St. Jude Runs and a new link will be sent out in preparation for next year's event.

- 8. If the ALSAC/St. Jude Children's Research Hospital Office is closed, how can I receive stationery?**
Please reach out to your coordinators as many have a supply in your area. If not, reach out to the ALSAC/St. Jude Children's Research Hospital Office and we will coordinate shipping or delivery.
- 9. Do you have approved messaging I can share on social media?**
Yes, the ALSAC/St. Jude Children's Research Hospital Office has provided approved resources to help share this update with your donors and sponsors. It can be viewed at stjuderuns.org/2020Resources.
- 10. Will I still be able to purchase a 2020 St. Jude Runs license plate?**
At this time, 2020 St. Jude Runs license plates are not available to be ordered. If this changes, we will send updated communication.
- 11. With the new digital approach, can we get youth under the age of 18 involved this year?**
Unfortunately, we cannot allow anyone under the age of 18, or 16 without a guardian, to participate. All St. Jude Runs participants will still be covered by our insurance policy.

St. Jude Runs Bus Trip FAQ

- 1. If I have already registered for the 2020 St. Jude Runs Bus Trip, will I receive a refund?**
Yes, you will be contacted about full refund opportunities. Questions? Please contact Jill at Jill.Libert@stjude.org.
- 2. Can I transfer my St. Jude Runs Bus Trip registration from 2020 to 2021?**
No, you cannot transfer your St. Jude Runs Bus Trip registration from 2020 to 2021.
- 3. Is there a date set for the 2021 St. Jude Runs Bus Trip?**
Yes, the 2021 St. Jude Runs Bus Trip will be July 13-14, 2021.
- 4. When will registration open for the 2021 St. Jude Runs Bus Trip?**
Registration will open for the 2021 St. Jude Runs Bus Trip in March of 2021 at stjuderuns.org.
- 5. If I'm interested in still supporting St. Jude Children's Research Hospital, is there a platform where I am able to do so?**
Yes, you can make a donation to the St. Jude Runs at stjuderuns.org. St. Jude Children's Research Hospital needs us now more than ever, and we greatly appreciate your support.

If you have any questions about the St. Jude Runs Bus Trip, please contact Jill at Jill.Libert@stjude.org.

